

Operations Technician-Cary, NC

Cobb Theatres, a technologically cutting edge, rapidly expanding motion picture exhibition company, has a great opportunity for an Operations Technician at CinéBistro OPENING SOON at Waverly Place. CinéBistro is Cobb Theatres' premium dinner-and-a-movie experience. Cobb Theatres operates 235 screens in 19 locations with new locations coming soon.

The Operations Technician is responsible for day-to-day technical operations of the projection booth, management of onsite media sources, maintenance of computer systems and equipment, and assistance with facilities management of the theatre and restaurant.

Responsibilities:

- Receipt, ingestion, and maintenance of content, including films, trailers, advertising
- Create and maintain trailer packages
- Perform routine projection maintenance (including xenon lamp upkeep, filter cleaning, etc.)
- Maintain log detailing all projection-related problems, including communicating the problems to the appropriate entities
- Coordinate projection repairs and preventive maintenance with the appropriate technical services
- Perform and/or coordinate daily presentation checks to ensure perfect presentation
- Provide technical support for special events, rentals, and programs (e.g., coordinating microphone systems, DVD or Blu-ray playback, display of Power Point presentations, etc.)
- Conduct training with authorized personnel in all appropriate areas of projection related knowledge
- Coordinate network security procedures with the Corporate IT Department
- Logging, troubleshooting, troubleshooting, and reporting of all computer-based issues for ticketing, concessions, restaurant, digital media, video surveillance, electronic signage, back-office systems, and energy management systems
- Logging, tracking, and troubleshooting of all communication networks, including phone systems, satellite feeds, internet systems, and cable runs
- Perform and/or coordinate general maintenance and associated logging of HVAC systems, electrical, plumbing, kitchen equipment, roof, safety equipment, auditorium seats, etc.
- Log and track all warranties and work performed on projection, concession, theatre, and restaurant equipment

Requirements:

- Minimum one (1) year relevant technical job experience
- Proven leadership and problem-solving skills
- Strong written and verbal communication skills
- Ability to work in a high stress environment, managing multiple projects and priorities simultaneously
- Ability to work without supervision
- Ability to work outside normal operating hours on an as-needed basis, including being "on call" to assist with Must be able to lift and carry 50 lbs, climb stairs and ladders of different heights, maneuver in tight and confined spaces and stand for long periods of time with or without reasonable accommodation
- Must be able to pass a criminal and credit background check

Working for CinéBistro comes with a lot of responsibilities and really great perks:

- Highly competitive compensation benefits
- Health, dental, vision insurance
- Life and disability insurance
- 401(k) with employer matching
- Paid vacations
- Free movies and meal privileges
- Professional career development opportunities based on performance

If you are interested in a career opportunity with CinéBistro, please submit a resume and cover letter, including salary history to opstechcarync@gmail.com. EOE.